

Dinli Manufacturer Warranty

CUSTOMER SATISFACTION

Dinli and Dinli Dealers are committed to ensuring your satisfaction with your ATV.

The goodwill and loyalty resulting from your satisfaction in your ATV and the services provided by Dinli Dealers are important to Dinli and your Dealer.

Dinli Metal Industrial Co., Ltd. warrants that its All Terrain Vehicles are fit for use according to the written recommendations of Dinli in the standards set forth in the product Owner's Manuals and product labels.

Dinli further warrants its products to be free of defective materials, design, and workmanship. Should a question or problem arise concerning service or warranty which cannot be resolved with Dealer management, please contact the owner of your Dinli dealership directly. The owner of the dealership is in the best position to quickly resolve your problem.

Your nearest Dinli dealer can be located by contacting us at Dinli. However, should you have any further questions after having spoken to the dealership owner, please write to:

Dinli Metal Industrial Co., Ltd.

51, Industrial 9th Rd.
Dali, Taichung, Taiwan
Tel: +886-4-24917666
Fax: +886-4-24917166

Be sure to supply the following information whenever contacting DINLI:

- 1. Your name, address, and telephone number**
- 2. Year and model of ATV**
- 3. ATV Identification Number (VIN)**
- 4. Date of purchase**
- 5. Current odometer reading (Where Applicable)**
- 6. Name and location of your Dealer**
- 7. Details of the matter you wish to discuss**

DINLI WARRANTY

- **TERM FOR DEMONSTRATORS**

For a ATV which is used by an authorized Dinli all terrain ATV dealer as a demonstrator, the applicable term of the warranty begins on the first day the ATV is placed into service. Any remaining portion of the term of the warranty on a demonstrator ATV may be transferred to a subsequent retail purchaser subject to the terms, conditions, limitations and exclusions contained in this warranty.

Dinli Metal Industrial Co., Ltd. (hereafter called “Dinli”) offers the following limited warranty on each new Dinli brand **All Terrain Vehicle** (hereinafter called “ATV”), prepared and sold in the USA by an authorized Dinli ATV dealer and which is registered and normally operated in the USA.

Dinli warrants that, under normal use and maintenance, each new ATV will be free from defects in material and workmanship for **a maximum period of six (6) months** from the date of delivery to the original retail purchaser. The warranty may be less than 6 six months based upon the terms the distributor offered. Please check with your dealer to determine the length of the warranty, if any. You should have the term placed in writing on your sales receipt.

If any defect should be found in this ATV within the applicable warranty term stipulated above, Dinli’s only obligation is to have the part shown to be defective, repaired or replaced, at Dinli’s option, with a new part or the equivalent without charge for parts and labor, at an authorized Dinli ATV dealer when Dinli acknowledges that such defect is attributable to faulty material or workmanship at the time of manufacture.

Owner is responsible for transportation of unit to and from Dealership for any such warranty.

All parts replaced under this warranty become the property of Dinli. The owner is responsible for any repairs or replacements which are not covered by this warranty. **DEALER MUST OBTAIN WARRANTY AUTHORIZATION FROM DINLI PRIOR TO WORK BEING PERFORMED.** Dealer will receive a warranty authorization number which must appear on the claim form. Warranty authorization is a preliminary determination that the repair appears to be covered by warranty, but it does not guarantee final determination. **DEALERS ARE TO RETAIN ALL DEFECTIVE PARTS FOR 45 DAYS AFTER SUBMISSION OF THE WARRANTY CLAIM WITH DINLI.** Dinli may request that the dealer ship the parts back to Dinli in which case Dinli will pay reasonable ground shipping only for requested parts.

Dinli reserves the right to add improvements to, and/or change the design of any model at any time without obligation to make the same improvements or changes to models previously sold. This warranty shall be governed, interpreted and construed by, and in accordance with, the laws of the State of Texas.

Revised July 25, 2006
Supercedes all previous versions

EXCLUSIONS - ITEMS NOT COVERED BY WARRANTY

This warranty does **NOT** cover:

1. Failures which are not due to a defect in material or factory workmanship.
2. Rental products.
3. Product engaged in racing or competition.
4. Repair or replacement required as a result of
 - (i) accident or collision
 - (ii) misuse, abuse or neglect,
 - (iii) lack of reasonable and proper maintenance including, without limitation, piston seizure, or bent or broken valves;
 - (iv) repairs improperly performed or replacement parts improperly installed or as a result of modifications or alterations made to the ATV,
 - (v) use of replacement parts or accessories not conforming to Dinli specifications which adversely effect performance and/or durability abnormal or insufficient care, including, without limitation, the installation of performance accessories;
 - (vi) alterations or modifications not recommended or approved in writing by Dinli.
 - (vii) wear and deterioration (including loss of engine compression) occasioned by the use of the product.
5. Regular maintenance service, adjustments or replacement of expendable maintenance items as outlined in the owner's manual, but not limited to:
 - (i) normal maintenance services, including without limitation, oil changes and adjustments to carburetor, oil pump, brakes, clutch, and/or valve clearance;
 - (ii) replacement of normal wear parts, including without limitation, all rubber parts (except engine oil seals), spark plugs, gaskets, bulbs, lenses, wires, cables, fuses, tires, brake linings, clutch plates, sprockets, chains, filters, fluids, hardware, hoses, and Body Plastic / Fenders.

6. Damage resulting from use of non recommended lubricant and/or coolant or the lack thereof.
7. Tires, cables, chains, sprockets, batteries, bulbs, accessories, cosmetic appearance, body panel stress cracks.
8. Damage as a result of sand, water, rust and/or rocks.
9. Damage as a result of excess load including occupants and/or cargo.
10. Deterioration from the elements. Natural forces such as wind, lightning, hail; damage due to fire, explosion, vandalism, or theft.
11. Damage resulting from the failure to operate the ATV in accordance with the operating instructions in the Dinli Owner's Manual;
12. Any ATV which has been assembled, disassembled, adjusted or repaired by a party other than an authorized Dinli ATV dealer; and
13. Any ATV which has been used for purposes other than for what it was designed.
14. Dinli was not notified within 30 days from the date of failure.
15. Claim information is insufficient.
16. Parts inspected do not substantiate a claim or indicate failure.
17. Parts requested were not sent or are unavailable for inspection.
18. Failure of the customer to follow the written procedure herein.
19. Customer refused to cooperate with the investigation.

Coverage Details

- **Engine**
The following lubricated internal parts: camshaft & bearings; connecting rods & bearings; crankshaft & main bearings; oil pump; pushrods & lifters; pistons, piston rings & pins; rocker arms, shafts & bushings; timing gears & chains; valve springs, guides & seats. The following parts are also covered: Water pump; engine mounts; internal reed valves; manifolds; valve covers. Engine head(s), engine block & cylinder barrels are covered only if damage is a result of a failure of a covered lubricated internal engine part. Seals & gaskets included.
- **Fuel Delivery**
Fuel tank; fuel pump; petcock; metal and plastic lines and fittings. Seals & gaskets included.
- **Transmission**
All lubricated internal parts contained within the transmission case; all gears; bearings; internal drive gears & chains; internal selector mechanism. Transmission mounts. Transmission case is covered only if damage is a result of a failure of covered transmission part(s). Seals & gaskets included.
- **Steering**
Upper & lower steering stem bearings or bushings; axle, steering stem; handlebars; steering stem nut; inner & outer tie rod end bearings, drag link, bearings & spindle bushings. Steering stem shaft is covered only if damage is a result of a Failure of a covered steering part.
- **Electrical**
Coils; magneto; manually operated switches; rectifiers; rotors; starter; solenoids; stators; voltage regulator; relays; wiring harness; ignition modulator or CDI unit.
- **Gauges**
speedometer; temperature gauge; oil gauge.
- **Cooling System**
On new ATV plans; Fan, fan motor, radiator, seals & gaskets.

DISCLAIMER OF LIABILITY

No authorized Dinli ATV dealer, agent or employee is authorized to extend or enlarge this warranty on behalf of Dinli by any written or verbal representation or warranty and if made, such representation or warranty shall not be enforceable against Dinli or any other person.

Except to the extent provided in this warranty, Dinli shall not be liable in contract, tort or otherwise for any direct, indirect, economic, commercial, incidental, consequential or special loss or damage or expense or claim howsoever caused, arising in connection with the sale, use, loss of use, performance or non-performance of the ATV (including, without limitation, ATV towing expenses and liability in respect to any other person).

NOTICE TO CONSUMERS

The terms contained in this written warranty are not intended to limit, modify, take away from, disclaim or exclude any warranty which by law cannot be limited, disclaimed or excluded. To the extent that any applicable law prohibits any term contained in this warranty, such term shall be considered severable and deemed to be deleted from this warranty.

SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

QUALIFICATION FOR WARRANTY

To qualify for this warranty:

- (a) the ATV must be removed from its shipping container, assembled, serviced and delivered by an authorized Dinli ATV dealer;
- (b) the sales registration card must be completed and mailed to Dinli within one (1) week of delivery of the ATV to the original retail purchaser; and,
- (c) all owners subsequent to the original registered owner must be registered with Dinli in order to qualify for warranty service.

To register with Dinli a subsequent owner must complete and forward the "Owner Change Information Card" attached to the back of this warranty booklet and forward such card to Dinli within 48 hours of the time of transfer of ownership of the ATV.

OWNER'S WARRANTY RESPONSIBILITIES

It is the responsibility of each owner to:

- (a) obtain from the authorized Dinli ATV dealer from whom the ATV was purchased:
 - (i) a signed copy of the Sales Registration Form, indicating that the pre-delivery inspection has been completed in accordance with the manufacturer's instructions; and,
 - (ii) the appropriate owner's manual for the model of ATV purchased;

*** Note: Your Copy of the Sales Registration Form is your Warranty identification document, which you must present to obtain warranty service.** If your warranty identification document or All Terrain Vehicle Warranty Booklet should be lost or destroyed, consult your authorized Dinli ATV dealer from whom the ATV was purchased or instructions concerning replacement.

TO OBTAIN WARRANTY SERVICE

To obtain warranty service the ATV together with the Sales Registration Form must be presented, at the owner's expense, to the authorized Dinli ATV dealer from whom the ATV was purchased. If the owner and ATV are more than 50 miles from the selling dealer, the ATV may be presented for warranty service to any authorized Dinli ATV dealer.

OWNER CHANGE INFORMATION

It is very important that Dinli keep up-to-date records for all Dinli ATV models. Please complete all areas of the "Owner Change Information Card" on the reverse side to notify Dinli of any changes in owner or address information within 48 hours. Mail "Owner Change Information" to:

**Dinli Metal Industrial Co., Ltd.
51, Industrial 9th Rd.
Dali, Taichung, Taiwan
Attention: Customer Service Department**

Note: Should a change of ownership occur to this ATV, please be sure the subsequent owner is given the original copy of the Warranty Identification.

OWNER CHANGE INFORMATION CARD

Model Serial No. Date of Transfer

OWNERS NAME (SURNAME FIRST)

STREET ADDRESS

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OWNERS NAME (SURNAME FIRST)

STREET ADDRESS

IN ORDER TO KEEP YOUR WARRANTY VALID THIS SERVICE RECORD MUST BE STAMPED BY THE SERVICING AUTHORIZED DINLI DEALER AT EACH APPROPRIATE SERVICE INSPECTION AS SPECIFIED IN THE DINLI OWNER'S MANUAL.

CITY AND PROVINCE

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CITY AND PROVINCE

POSTAL CODE TELEPHONE AGE

POSTAL CODE TELEPHONE AGE

ORIGINAL OWNER'S INFORMATION

NEW OWNER'S INFORMATION

Thank You...

For choosing a new DINLI ALL TERRAIN ATV, machines that are known around the world for their superior engineering and excellent quality.

Please familiarize yourself with both the DINLI OWNER'S MANUAL and the DINLI ALL TERRAIN ATV WARRANTY POLICY to help you maintain your DINLI in top operating condition at minimum expense.

Operating your DINLI SAFELY you will preserve your valuable investment and ensure your continued enjoyment. By learning to ride SAFELY, you will do your part in seeing that the sport of ATV riding will remain legal, accessible, and FUN.